Online Course Accessibility – Who is responsible for what?

Accessibility	Disability Services	Educational Technology	IT	Instructional Design	Faculty
Evaluate all content for	Determine reasonable	Collaborate with	Maintain the learning	Develop content for	Implement a student's
conformance to the	accommodations for	vendors of educational	management system,	university courses with	approved
WCAG 2.1 AA	students with	tools and resources.	student portals and	relevant subject matter	accommodations upon
standards.	disabilities.		other infrastructure	experts.	receipt of an
		Ensure the accessibility	related to online course	•	accommodation memo.
Provide expert	Notify faculty of a	team has appropriate	activities.	Integrate accessibility	
consultation & advice	student's approved	credentials and access		features into the design	Consult with disability
regarding any	accommodations.	to effectively evaluate	Collaborate with	of all university	services regarding a
remediation needed to		tools and content being	accessibility to ensure	coursework.	student's need for
conform to the WCAG	Consult with faculty and	considered for inclusion	internally developed		accommodations.
2.1 AA standards.	relevant functional	in course activities.	tools are built with	Review all new and	
	office staff regarding		accessibility in mind and	revised university	Participate in an annual
Develop and deliver	the implementation of a	Facilitate	evaluated on a regular	courses for	accessibility training.
professional	student's approved	communication	schedule.	conformance with the	
development	accommodations.	between instructional		following accessibility	Ensure that the
opportunities for faculty		design, accessibility	Consult with	criteria:	following accessibility
and staff related to	Develop and deliver	team and vendors	accessibility and	 All videos have 	criteria are met for all
accessibility.	professional	regarding concerns	disability services on	captions, transcripts	content posted in the
	development related to	about accessibility.	systems used to identify	and, if needed, audio	course:
Collaborate with	accommodations and		students with	description;	 Transcripts and/or
marketing and IT to	working with students	Consult with	disabilities and track	 All audio content has 	captions are
ensure accessibility of	with disabilities.	instructional design and	their usage of	transcripts;	available for videos
public website, learning		vendors on available	accommodations.	 All PDFs and other 	& audio;
management system	Collaborate with the	integration options to		documents are	 Accessible PDFs &
and other technological	accessibility team to	include the tool or	Partner with	accessible;	other documents;
infrastructure.	review course roster	resource in the course.	accessibility and	 All images have 	 All images have
	lists to determine if		marketing to ensure the	appropriate	appropriate
Consult with legal and	students with approved	Develop multimedia	university's public	alternative text; and	alternative text;
procurement on	disabilities are enrolled	according to	facing website and	All links posted in	and
contract language and	to determine	accessibility guidelines	resources are accessible	the course are	 Descriptive
provisions related to	accessibility needs.	for courses.	to all audiences.	descriptive.	hyperlinks are
accessibility.					used.

