# SUNY Online Summit

February 28, 2024

# SUNY's Online Education Footprint

- SUNY has courses/programs in every programmatic area – many available online
  - 900+ online programs from 55 campuses
  - 36,991 course sections online in AY22/23; 25,890 in AY19/20
  - 11,153 hybrid or hyflex courses in AY22/23
- Deep experience serving students with online offerings going back to 1994
  - 56,742 fully online learners across SUNY in Fall 2022; 30,958 in Fall 2019
  - 101,977 students took one or more online course in Fall 2022; 65,541 in Fall 2019
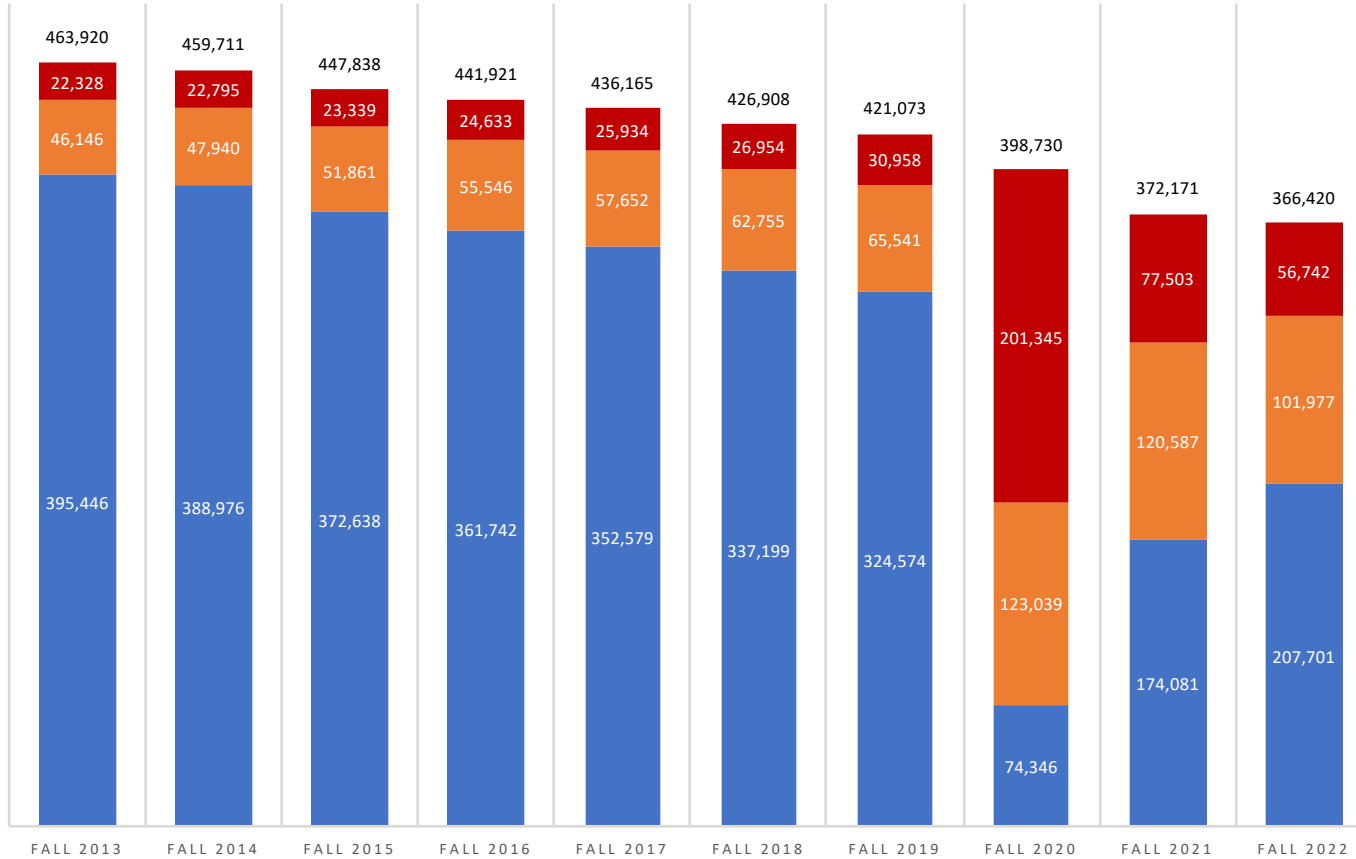  - 7,769 faculty taught online in Fall 2022; 4,588 in Fall 2019



● University Centers and Doctoral Degree Granting Institutions
● University Colleges
● Technology Colleges
● Community Colleges
∗ Empire State College has 35 locations throughout New York State.

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# Fall Enrollments by Online Status

■ Not Online  ■ Some Online  ■ Exclusively Online

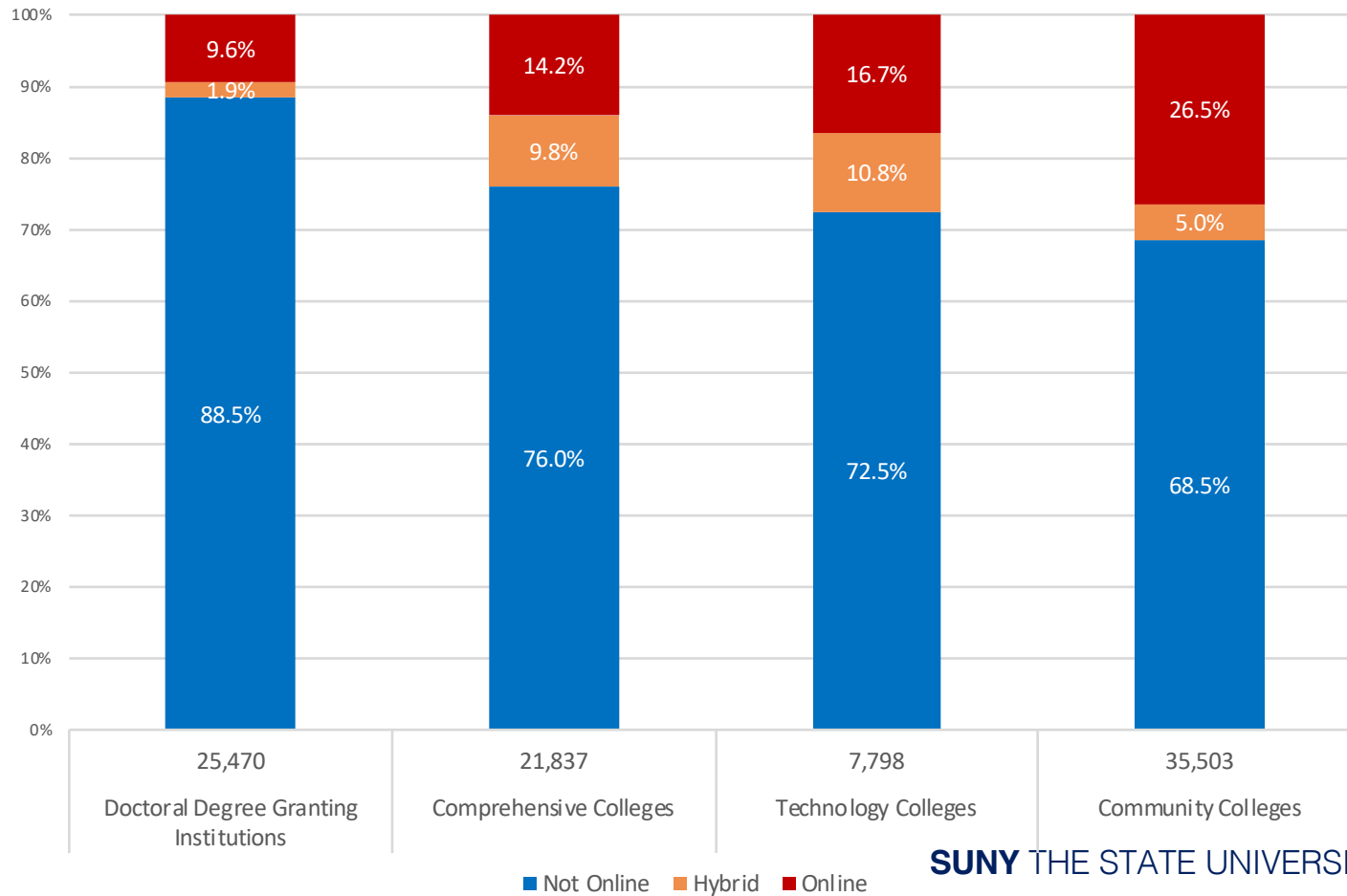| | FALL 2013 | FALL 2014 | FALL 2015 | FALL 2016 | FALL 2017 | FALL 2018 | FALL 2019 | FALL 2020 | FALL 2021 | FALL 2022 |
|---|---|---|---|---|---|---|---|---|---|---|
| Total | 463,920 | 459,711 | 447,838 | 441,921 | 436,165 | 426,908 | 421,073 | 398,730 | 372,171 | 366,420 |
| Exclusively Online | 22,328 | 22,795 | 23,339 | 24,633 | 25,934 | 26,954 | 30,958 | 201,345 | 77,503 | 56,742 |
| Some Online | 46,146 | 47,940 | 51,861 | 55,546 | 57,652 | 62,755 | 65,541 | 123,039 | 120,587 | 101,977 |
| Not Online | 395,446 | 388,976 | 372,638 | 361,742 | 352,579 | 337,199 | 324,574 | 74,346 | 174,081 | 207,701 |

19,122 full time online students

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% of SUNY Students Taking At Least One (ALO) Online Course

SUNY Online :: October 2, 2023  Source:  SUNY Data Warehouse
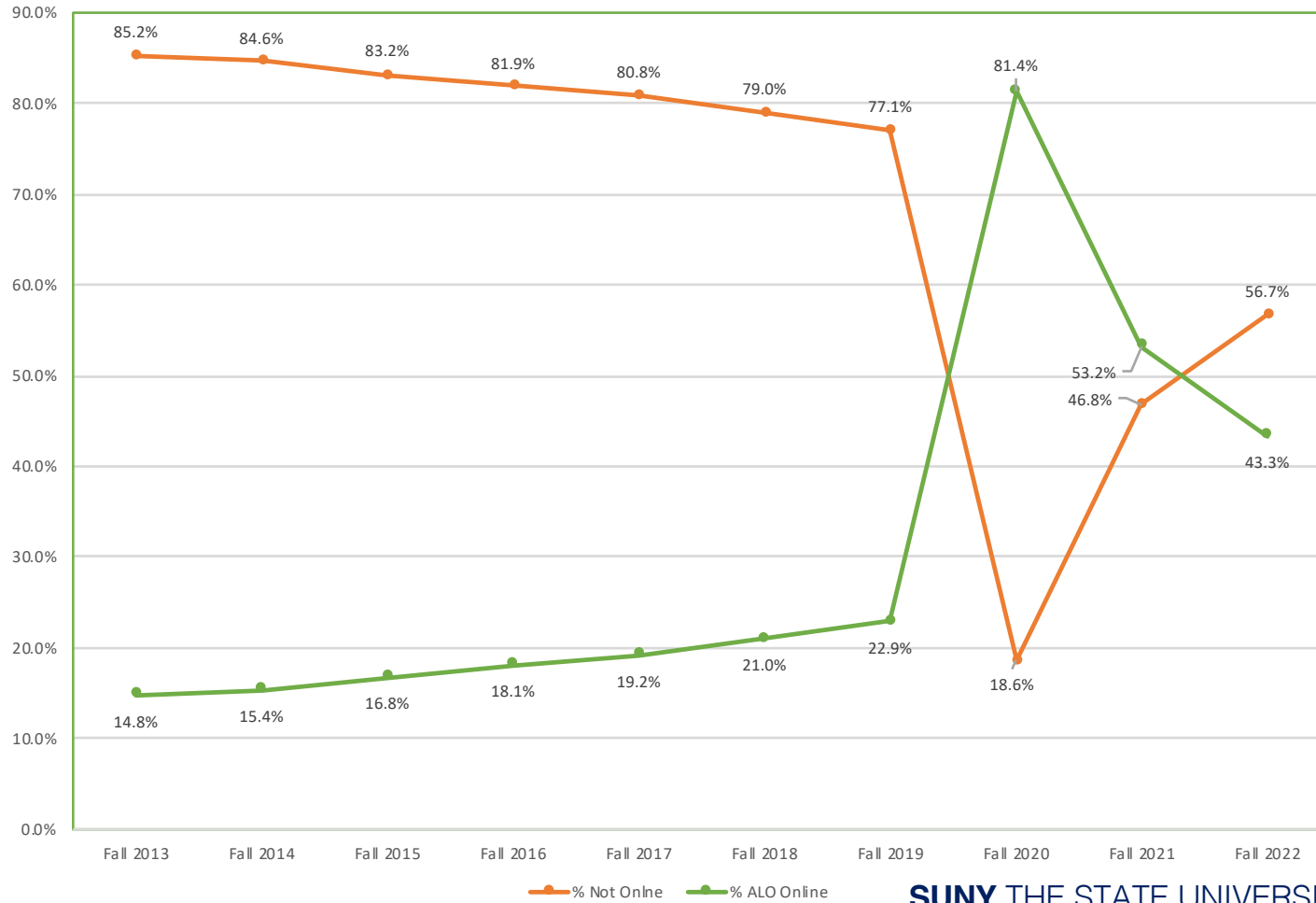
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# Teaching Modality of SUNY Courses with an Online Component Fall 2022



Synchronous Online

Asynchronous Online
54%

Hybrid
24%

HyFlex
2%

Synchronous + Asynchronous
7%
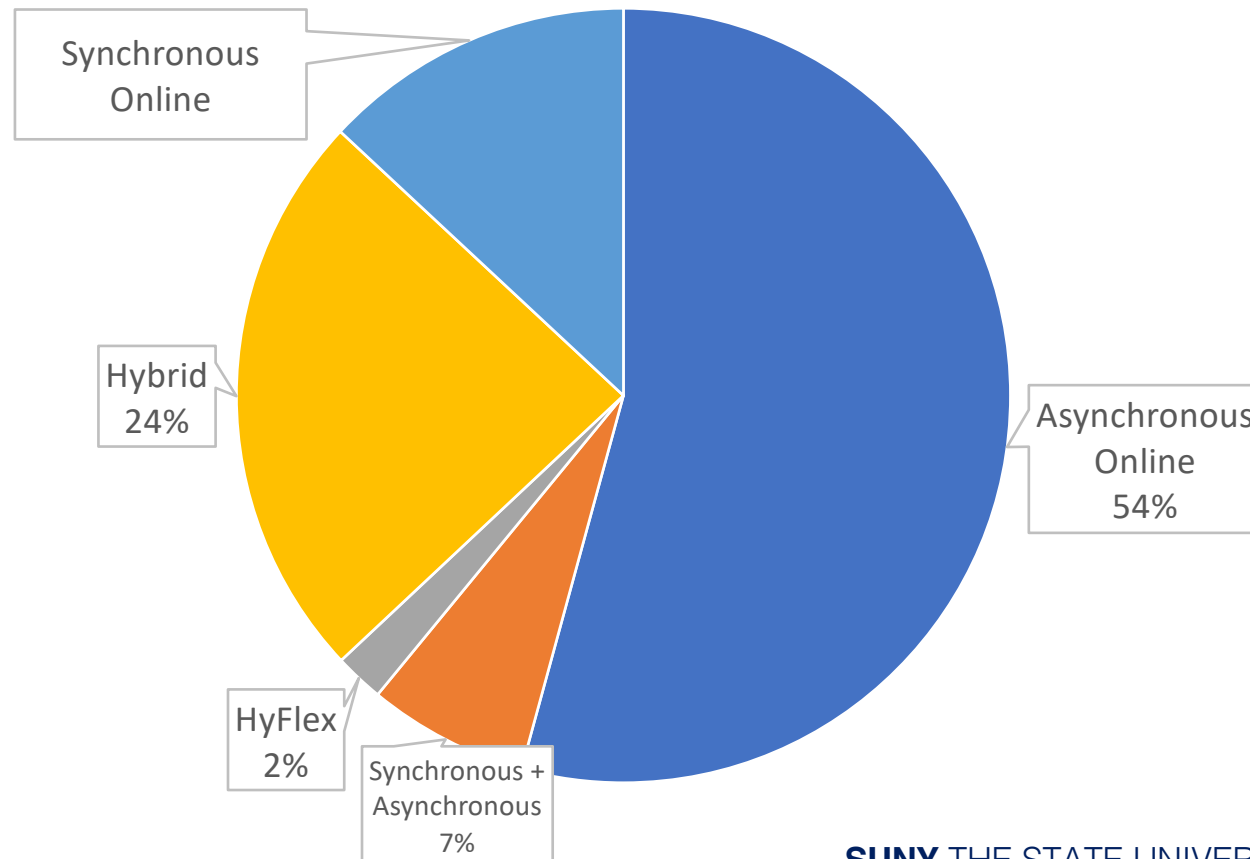
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# Vision for SUNY Online

SUNY Online powers the advancement of equitable, innovative, and accessible post-secondary online education throughout SUNY.

## MISSION

SUNY Online will **lead** the SUNY System in the **advancement of online education** at both the **campus and system level** to the benefit of all learners by:
- Providing **exemplary models** for online program development and campus provided services
- Delivering **high quality, cost-effective services** to support campus online learning operations
- **Advocating** for SUNY-wide policy, infrastructure, and resources in support of online learning
- Promoting and engaging in **research and innovation** in online learning

### SUNY Online Serves:



**Online students** and those who support online students



**Faculty who teach online** and those who support Faculty who teach online



**Campus leaders** in achieving campus goals for online learning



**NYS Employers** with workforce development and continuing education needs

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# SUNY Online – Support/Services for Campuses

https://online.suny.edu/faculty-and-staff/

- Strategic consulting
- Course/program search website
- Communities of practice
- Lead generation
- Professional Development (w/CPD)
- Support to campuses
- Faculty support models/resources
- Impact Assessment and Evaluation
- Student support models/resources
- LMS Help Desk
- Digital Learning Environment

# SUNY Online Campus Partnerships

## Online Program Quality Assurance
### SUNY Online+

**Updated signature elements effective fall 2023**
https://online.suny.edu/suny-online-plus/

**Campuses completing SO+ recertification**
- Complete:  Broome CC, Rockland CC
- In Progress:  Alfred State, Buffalo State, Brockport, Finger Lakes CC, Herkimer CC, Jamestown CC, Monroe CC, Niagara CCC, Oswego

**21 programs have received SUNY Online+ certification in 23/24!**
- 142 SUNY Online+ programs on 26 campuses

# SUNY Online Student Support Resources



**Online Student Supports Certificate Program**

**Online Student Supports Certificate SUNY CPD**



SUNY ONLINE STUDENT SUCCESS INVENTORY

**SUNY Online Student Success Inventory (SOSSI)**



**SUNY Online Student Success Collaborative CoP**

# SUNY Online Teaching



Between Feb 2022 and Feb 2023, the OSCQR rubric was downloaded from:

- **50 states** (plus DC, Puerto Rico, Guam, US Virgin Islands)
- **68 countries**
- **1,170 different institutions and organizations**

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# SUNY Online Teaching

- [http://oscqr.suny.edu](http://oscqr.suny.edu) updated
- OSCQR-informed syllabus template
- OSCQR-informed course templates (DLE)
- RSI annotations
- DEISJ annotations

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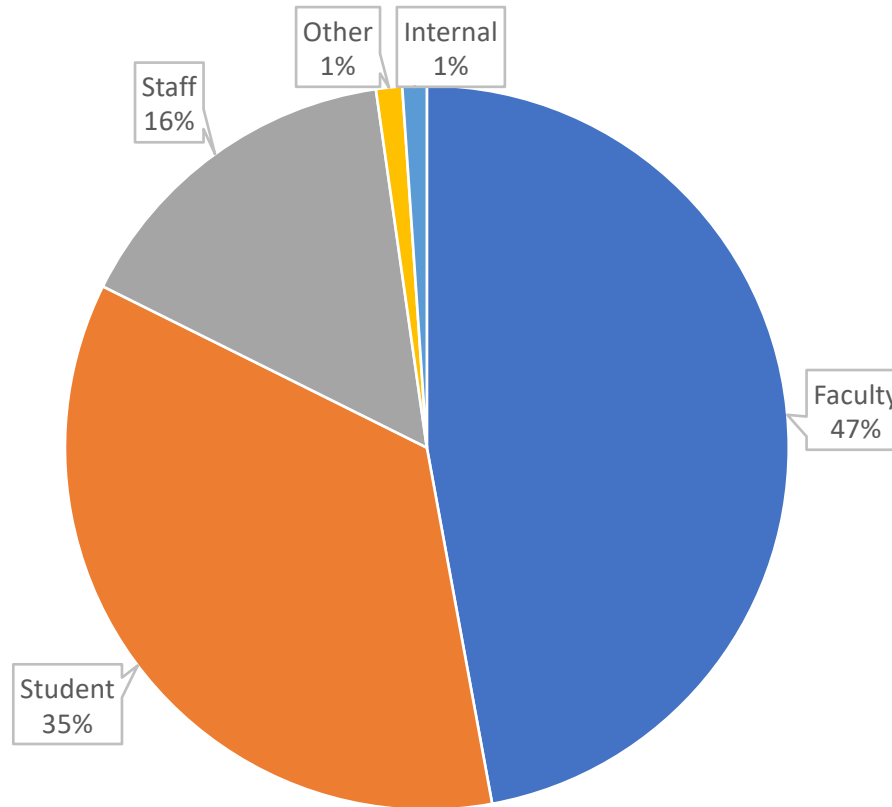
# Communications and Community Engagement

## Websites

- online.suny.edu (SUNY Online services and supports, community calendar, dashboards, and more)

- explore.suny.edu (online course and program search tool)

- DLE.suny.edu (main website for DLE project updates and resources)

## Monthly Publications

- SUNY Online Digest (newsletter about SUNY Online activities and initiatives for campus partners)

- DLE Bulletin (bulletin to update on DLE project status for SUNY DLE Advisory Team – *part of SUNY Online Digest starting February 2024*)

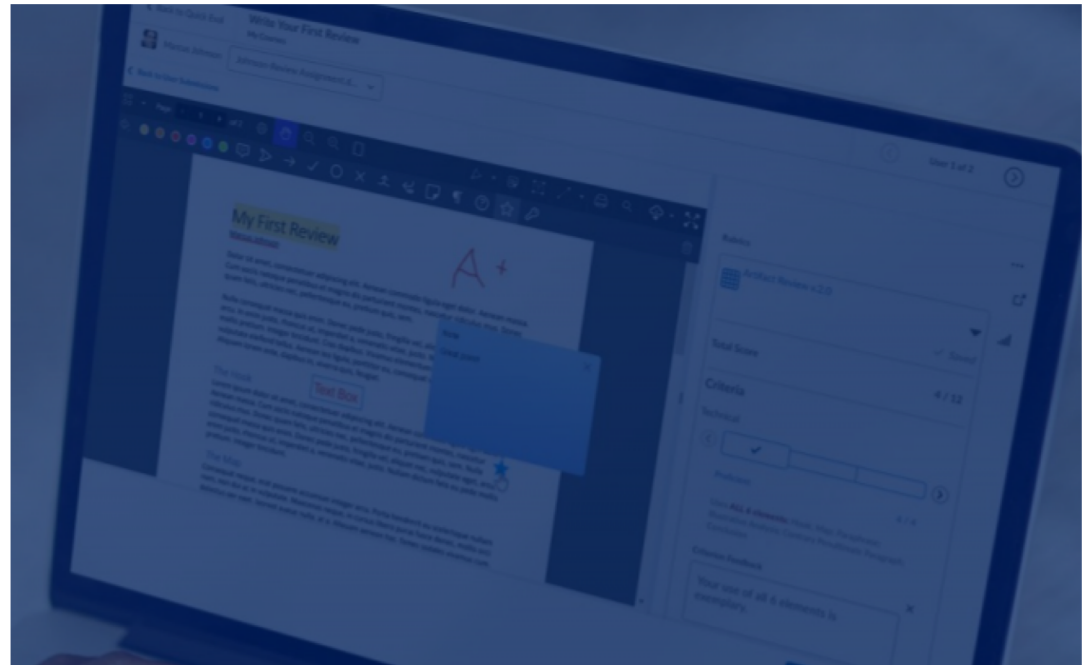**SUNY** THE STATE UNIVERSITY OF NEW YORK

# Communications and Community Engagement

- **SUNY Online Teaching Webinar Series**
- **National Distance Learning Week**
- **Open Education Week**
- **SUNY Effective Online Practices Award Program**
- **SUNY Online Teaching Ambassadors**

- **Regular Community of Practice Meetings with:**
  - **Directors of Distance Learning**
  - **LMS Administrators**
  - **Instructional Designers**
  - **Student Support Professionals**
  - **Chief Information Officers**
  - **Early Alerts**

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# SUNY Online Application Services

# Digital Learning Environment Timeline/Activities

**Fall 2018**
Design of "LMS Essential Elements project" to get faculty input

**Fall 2019**
RFP teams formed
- 40 Members
- 15 Campuses – All Sectors
- Roles: Faculty, DL Leader, ID, PD, Accessibility, IT/CIO

Prior campus RFP docs reviewed

Summary report of faculty/staff input

**Fall 2020**
RFP Process

**Fall 2021**
Selection of D2L Brightspace

**Fall 2022**
Cohort 1 courses in production

**Fall 2023**
All campuses are using D2L Brightspace

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# Status – Spring 2024



Cohort 1: Kick-off Feb 2022 (178,395 students; 14,715 faculty)

Cohort 2: Kick-off May 2022
(42,311 students; 3,313 faculty)

Cohort 3:
Kick-off Aug 2022
(55,776 students;
4,426 faculty)

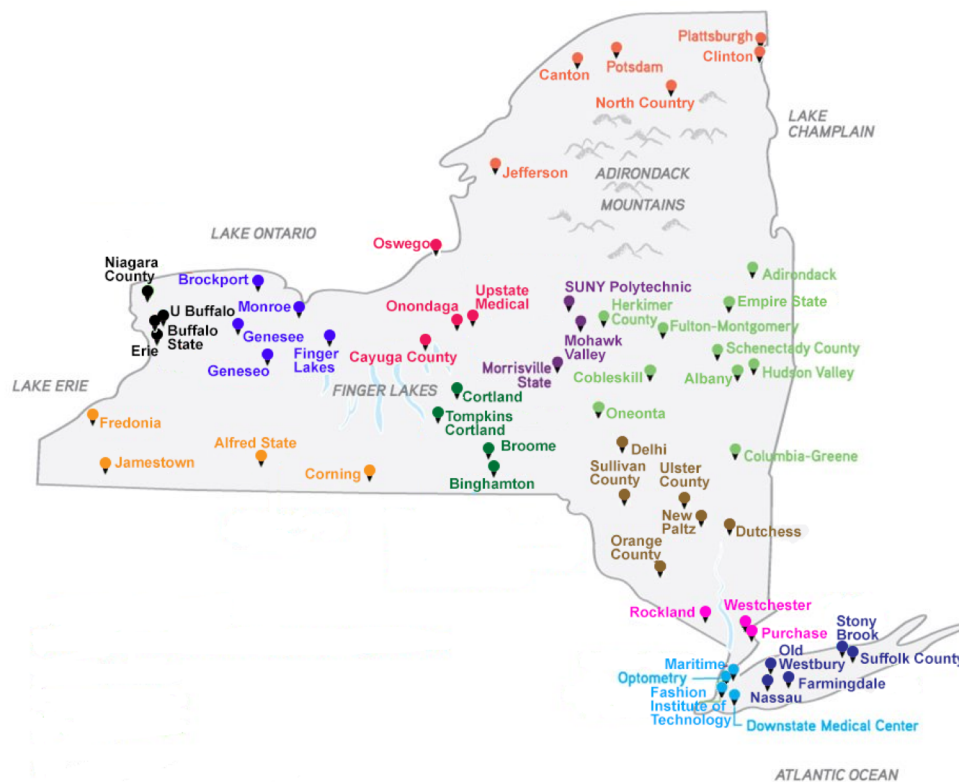Cohort 4: Kick-off Dec 2022
(24,915 students and 1,995 faculty)

In Production

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# DLE Campus Visits



Goal is to engage with campus DLE team/leadership to:
- Understand campus priorities and support campus goals/initiatives related to the DLE
- Identify what's working well
- Identify challenges/pain points
- Reinforce goals of the shared DLE

Focused Discussions:
- Campus DLE Strategy
- Technical implementation
- Student and faculty experience

Anticipated Outcomes
- Strengthened relationships with campus DLE teams
- Showcase campus success stories across the system
- Plans for future training and evolution of shared services

**Training and Support for the DLE**

- ~1,600 hours of trainings delivered
  - Does not include recordings and self-paced modules

- 23,000+ registrations from SUNY faculty/staff

- 7 unique templates
  - Asynchronous
  - Migration
  - Synchronous
  - Face to face
  - Hybrid
  - Hyflex
  - Non-Credit

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**Upcoming Professional Education Services (PES) and CPD Events**

(1) PES Webinars — **Commences 3/13 2pm**

(2) OTTER 2024 — **June & August 2024**

(3) AI Courses — **sunycpd.eventsair.com/ai**

(4) ID Certificate Program

**New Certificate Program
3 courses
Fall 2024
suny.edu/IDCert**

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# Stay Informed and Learn More!



**2024-2025**
**SUNY ONLINE**
**SERVICE LEVEL AGREEMENT**

- Directors of Online Learning
- Instructional Designers
- LMS Admins
- Faculty
- T&L Centers
- Student Support staff
- Academic Program Leads
- CIOs/CAOs
- EIT Accessibility Officers

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**Review the Service Level Agreement**

**Join a Community of Practice**

**Reach out!**

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February 28, 2024