



The world has changed dramatically for all of us over the last few weeks, and in particular, the last three days. I want to recognize the stress that this situation has placed on all of our partners. We appreciate your partnership and willingness to work with us as we navigate this most unprecedented time. As more change is anticipated in the weeks to come, we at Examity will be in regular touch with our partners to share updates and respond to questions as they arise. To that end, I wanted to provide you with a status of where we are.

### **Live Proctoring Centers**

As you know, on Sunday, we temporarily suspended exam activity due to the unexpected closure of our support and proctoring centers related to the COVID-19 crisis.

We are now operational. We are moving live proctoring exams, where appropriate, to our automated solution for a short period of time. This will only be done in partnership with you as we recognize that automated proctoring may have an impact on your individual programs.

It is our expectation that our traditional live proctoring service will return to full capacity in mid-April. This is a deadline that has been dictated by the government for the health and safety of our employees. We are actively working on alternative proctoring options, outlined below.

### **Alternative Proctoring Options**

In addition to automated proctoring, we are also developing alternative live proctoring options. At the same time, we are building a virtual model that will provide business continuity and will help us address the continued demand for online proctoring regardless of any unexpected challenges.

### **Examity Team**

Perhaps most importantly, in the days, weeks, and months ahead, the Examity team is here and on-call to help you navigate this uncertain time. If you have questions, I encourage you to reach out to your dedicated sales director and account manager.

### **Future Communications**

This is very much an ever-evolving situation. As I receive additional information from my teams, I will extend an update to you. If you would like me to include additional team members in these communications, please have them complete the form found [here](#).

Thanks very much for your partnership and all that you're doing to support learners and test-takers during this unprecedented time. We at Examity send our best wishes for health and safety to all of you, your colleagues, and your family members.

Jim Holm  
CEO, Examity